

Practice Management School Brisbane 2026

CRAMPTON



Consulting Group



A covetrus Company

A Message from Sue Crampton



I want to extend a warm and personal invitation to you to join us at Practice Management School in 2026.

At Practice Management School, we are wholeheartedly dedicated to your success in your role as a leader. Our program is meticulously crafted to be your guiding light towards achieving not just excellence but true mastery in your role.

Here, you will immerse yourself in a world of invaluable insights and hands-on strategies that have the power to transform your veterinary practice. We're not just offering a program; we're offering a pathway to realising your full potential.

Your journey toward becoming an even more impactful veterinary practice leader commences right here, and we wholeheartedly encourage you to seize this opportunity. Invest in yourself, embrace the learning, and set sail on a course towards leadership excellence that promises to redefine your career.

Join us at Practice Management School, where your path to leadership brilliance awaits.

Sue Crampton
Business Manager and Lead Consultant
Crampton Consulting Group

Why choose us?

Trusted and Experienced



Our reputation as the go-to experts in veterinary leadership and practice management is widely recognized in the Australian Veterinary Industry. When you choose us, you're choosing to work with the best.



Our team brings a collective 250 years of experience, offering you unparalleled insights and solutions.



We're not just consultants and trainers; we're your dedicated partners in success. We're committed to lifting you out of the mud, clearing the chaos, and taking your practice to the next level. Your success is our mission.

Practice Management School

The goal of Practice Management School is to empower practice leaders with the essential skills, knowledge, and strategies they need to excel in their leadership and management roles. Through immersive learning and practical insights, our program aims to foster excellence, promote continuous growth, and elevate the success of veterinary practices.

Our team looks forward to supporting you to achieve your goals and objectives.



Sue Crampton
Business Manager & Lead Consultant



Mark Hardwick
Senior Business Consultant



Tania Gover
Senior Business Consultant



Tracey Strazzeri
Business Consultant



Deb Render
Business Consultant



Rosie Overfield
Specialist Consultant





Program Delivery

Live Program *Brisbane*

Join a community of industry leaders and professionals at our signature face-to-face program – an exclusive opportunity to experience our premiere practice management program. Immerse yourself in this transformative journey, designed to equip you with essential leadership and business management skills tailored for the veterinary industry.



Digital Program

Embark on a journey of growth and success from the comfort of your own space with our digital program. Our dynamic online program allows you the flexibility to participate from anywhere in the world. Our highly engaging online program seamlessly combines interactive live digital workshops, independent online learning, and personalised one-on-one coaching, delivering a dynamic and immersive learning experience.



Live Program

Brisbane 2026

Experience the power of real-time learning and personal interaction with our Live Program. Join us for an immersive journey where you'll engage with industry experts, connect with peers, and deepen your understanding of essential leadership and practice management skills. Over four dynamic days, you'll gain practical insights, ask questions, and collaborate in an interactive setting.



Exceptional Content

In our exceptional program, you'll gain essential skills all successful business managers need to know. From leadership skills to marketing strategies and practical profitability, our program covers it all!

One-on-One Coaching

Our one-on-one coaching sessions offer personalised support to help you translate learning into meaningful action. As you move from ideas to implementation, you can be confident that our team is there to guide, support, and keep you moving forward.

Easy Implementation Tools

We want you to succeed! That's why we provide you with practical templates and resources that make implementing your newfound knowledge a breeze. Put your learning into action and see tangible results in your practice.

Networking Opportunities

Connect, collaborate, and build relationships with fellow industry professionals. Networking sessions, allow you to expand your professional circle and learn from others' experiences.

Essential Competencies

Gain mastery in crucial business management areas that every successful manager needs. Whether it's strategic planning, team leadership, or financial management, we've got you covered.

Industry Leading Coaches

Our coaches aren't just knowledgeable; they're industry leaders with real-world experience. Get insights from the very best and stay ahead of the curve.

About the Live Program



4.5 Days of training based in Brisbane



Access to implementation tools and templates



3 x Post-Event Digital Workshops



Comprehensive personalised Trimetrix EQ Report



4 x One-on-one coaching sessions post-event



Practical action and implementation planning



This continuing education activity is eligible for 31 points



This course is approved for CPD points under the AVNAT Registration Scheme
www.avnat.org.au
Established by the VNCA

The Australian Veterinary Nurse and Technician (AVNAT) Regulatory Council has allocated up to 31 AVNAT CPD points to this continuing education activity



Live Program Overview

Day One: (Half-Day)

Leadership and Practice Culture

- Leadership foundations and team dynamics
- Team vision, values, and high-performing teams
- DISC, communication styles, and self-awareness
- Emotional intelligence and leadership under pressure
- People systems and HR framework audit

Day Two:

Building High-Performing Teams

- HR systems that support performance and retention
- Coaching and communication frameworks
- Setting clear expectations and accountability
- Managing performance gaps and difficult conversations
- Supporting mental health in the workplace

Day Three:

Marketing and Client Touchpoints

- Defining and aligning your practice brand
- Digital touchpoints: website, booking, social media, reviews
- Client workflow across phone, reception, waiting room, consult
- In-hospital and post-treatment client communication
- Practice-specific marketing planning

Day Four:

Building Financial Confidence and Strong Leadership Rhythms

- Revenue streams and profit fundamentals
- Profit, cash flow, and financial sustainability
- Pricing, margins, and cost management
- Building strong leadership rhythms

Day Five:

Leading Change & Future Planning

- Leading change and reducing resistance
- Leadership behaviour and communication during change
- Strategic thinking and priority setting
- Translating strategy into action
- Accountability, review rhythms, and follow-through

Post-Event Digital Workshops

- Workshop 1: Technology & Innovation in Veterinary Practice
- Workshop 2: Driving Change & Leading Modern Veterinary Teams
- Workshop 3: Marketing, Brand & Client Expectations

Day 1: Leadership and Practice Culture

Day 1 focuses on building strong veterinary team culture through leadership self-awareness, emotional intelligence, and effective people systems. Participants explore the foundations of leadership, team dynamics, and personal leadership style, setting the groundwork for the program and future learning.

Key themes:

- Foundations of leadership and high-performing teams
- Team culture, vision, and values
- Understanding leadership styles and communication preferences
- Emotional intelligence and leadership under pressure
- Self-awareness, reflection, and leadership growth
- People and process systems that support strong teams

What you will learn:

- Core principles of effective leadership and team dynamics
- How leadership behaviour influences culture and team performance
- How DISC and driving forces impact communication and relationships
- How emotional intelligence supports better leadership decisions
- How to recognise personal tendencies under pressure
- How HR systems and frameworks support people performance

Takeaways:

- Personalised Trimatrix DISC Report
- Greater self-awareness as a leader
- Improved understanding of team dynamics and communication styles
- Practical insight into emotional intelligence and leadership impact
- Clear actions to support leadership development
- A stronger foundation for people and performance discussions



Day 2: Building High-Performing Teams

Day 2 focuses on building clear performance expectations, strengthening leadership communication, and developing the skills required to support accountability, capability, and wellbeing in veterinary teams. Participants explore the systems, conversations, and leadership practices that underpin a high-performing and psychologically safe workplace.

Key themes:

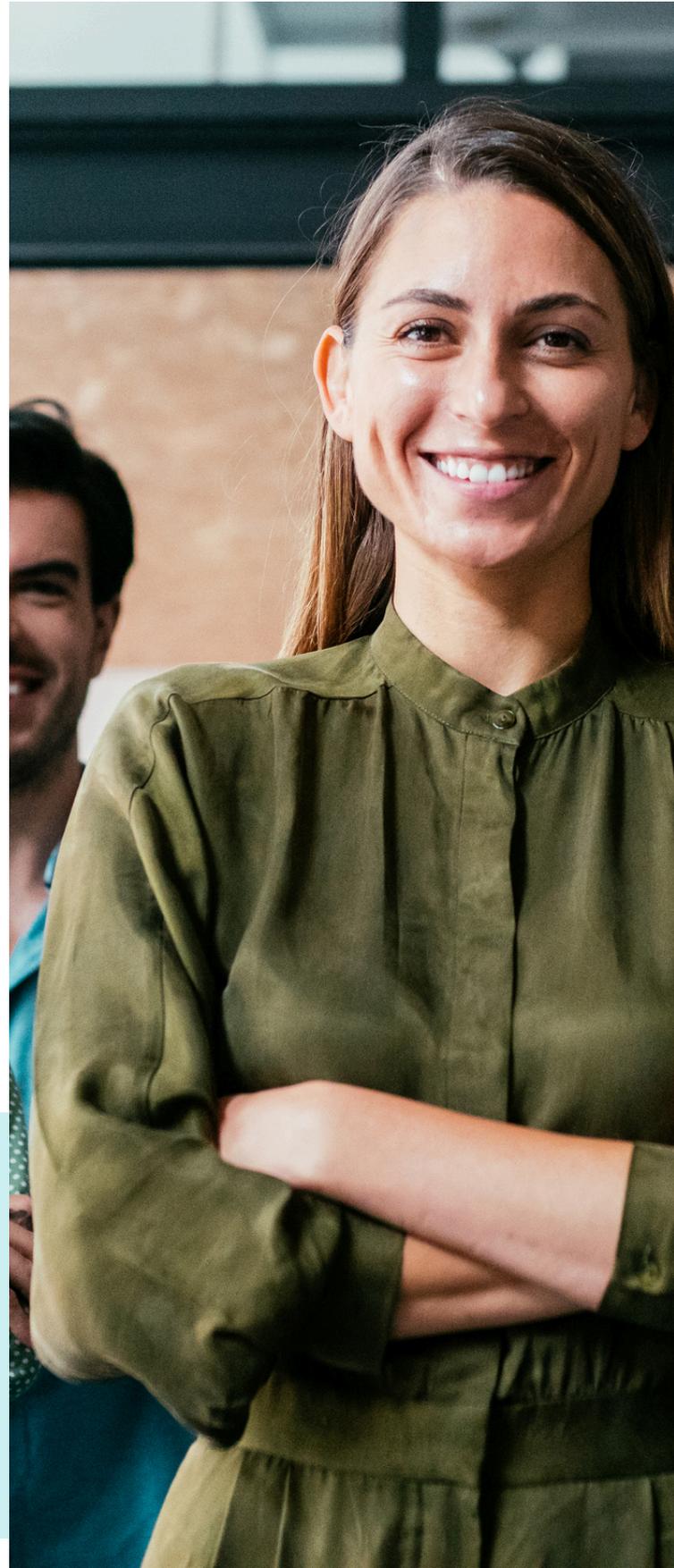
- Developing performance expectations and accountability
- HR systems that support high-performing teams
- Coaching and communication frameworks for everyday leadership
- Managing performance gaps and under-performance
- Feedback, follow-up, and performance support planning
- Supporting mental health in the workplace

What you will learn:

- How HR systems and processes support consistent team performance
- How to use coaching frameworks to guide behaviour and mindset change
- How to set clear, measurable performance expectations
- How to hold structured, confidence-building performance conversations
- How to provide effective feedback and develop support plans
- How to support mental health and wellbeing in your team

Takeaways:

- Clear frameworks for performance and accountability
- Stronger communication and coaching capability
- Increased confidence managing performance challenges
- Practical tools to support both performance and wellbeing



Day 3: Marketing and Client Touchpoints

Day 3 focuses on strengthening your practice brand and improving client communication across every stage of the client journey. Participants explore how digital touchpoints, workflow design, and everyday interactions influence client experience, trust, and loyalty, and apply this learning to build a practical marketing plan aligned to client expectations.

Key themes:

- Defining your practice brand and client promise
- Aligning communication, tone, and messaging across all touchpoints
- Digital touchpoints including website, online booking, social media, and reviews
- Client communication across phone, reception, waiting room, consult, and hospital zones
- Discharge processes, post-treatment follow-up, and proactive reminders
- Building a practice-specific marketing plan linked to client expectations

Takeaways:

- Clearer brand alignment across all client touchpoints
- Improved client experience and communication consistency
- A practical, practice-specific marketing plan ready to implement

What you will learn:

- How everyday interactions and communication shape brand perception
- How to communicate consistently across digital and in-practice touchpoints
- How to improve client conversations at reception, on the phone, and in consults
- How to strengthen in-hospital communication and discharge instructions
- How to use follow-up communication and feedback to build trust
- How to translate your USP into a clear marketing direction



Day 4: Building Financial Confidence & Strong Leadership Rhythms

Day 4 focuses on building financial understanding and commercial confidence, helping participants understand where money comes from, how profit is created, and how everyday decisions impact practice sustainability. Participants explore the key financial drivers of a veterinary practice, apply learning through a realistic business simulation, and develop simple leadership rhythms that support clarity, alignment, accountability, and ongoing performance.

Key themes:

- Understanding core revenue streams in a veterinary practice
- Profit, cash flow, and financial sustainability
- Uncovering the true cost of delivering veterinary services
- Margins, pricing, and cost management
- Applying financial decisions through business simulation
- Leadership rhythms that support clarity, alignment, and performance

What you will learn:

- How services, products, and compliance contribute to revenue
- The difference between revenue, profit, and cash flow
- How pricing, staffing, and purchasing decisions affect financial outcomes
- How to understand operating costs, margins, and missed revenue
- How consistent leadership rhythms support accountability and focus

Takeaways:

- Greater confidence understanding practice financials
- Clear insight into the impact of everyday business decisions
- Practical leadership rhythms to support sustainable performance



Day 5: Leading Change and Future Planning

Day 5 focuses on leading change with confidence and translating strategy into practical action. Participants explore why change creates resistance, how leadership behaviour influences outcomes, and how to move from reactive decision-making to clear, aligned priorities that drive meaningful progress in a veterinary practice.

Key themes:

- Leading change and reducing resistance
- Understanding behaviour and communication during change
- Strategic thinking in a veterinary practice context
- Setting clear priorities and defining success
- Translating strategy into actionable plans
- Establishing accountability and review rhythms

Takeaways:

- Greater confidence leading change
- Clear priorities aligned to practice goals
- Practical tools to reduce resistance and support implementation
- A structured approach to strategic planning and follow-through

What you will learn:

- Why change creates resistance and how it shows up in teams
- How leadership behaviour and communication influence change outcomes
- Practical tools to support teams through change
- How to shift from reactive decisions to strategic priorities
- How to translate strategy into clear actions with ownership
- How to track progress and adjust plans effectively

The program concludes with reflection on leadership growth, shared learning, and next steps. Participants leave with renewed confidence, practical tools, and a clear plan to lead effectively into the future.



Frequently Asked Questions

Who is Practice Management School relevant for?

Our program is perfect for those in leadership and management positions within the veterinary practice. Whether you're a Practice Owner, Practice Manager, Supervisor or Team Leader, we invite you to join us!

What support will I receive?

Individual coaching sessions with our coaches are offered throughout the program, as well as follow-up coaching via phone once you return to practice. We want to see you thrive in your role with all of your new knowledge and skills!

Can I enrol for individual days?

Yes! Our program has been designed to offer you complete flexibility.

What if I've been to Practice Management School before?

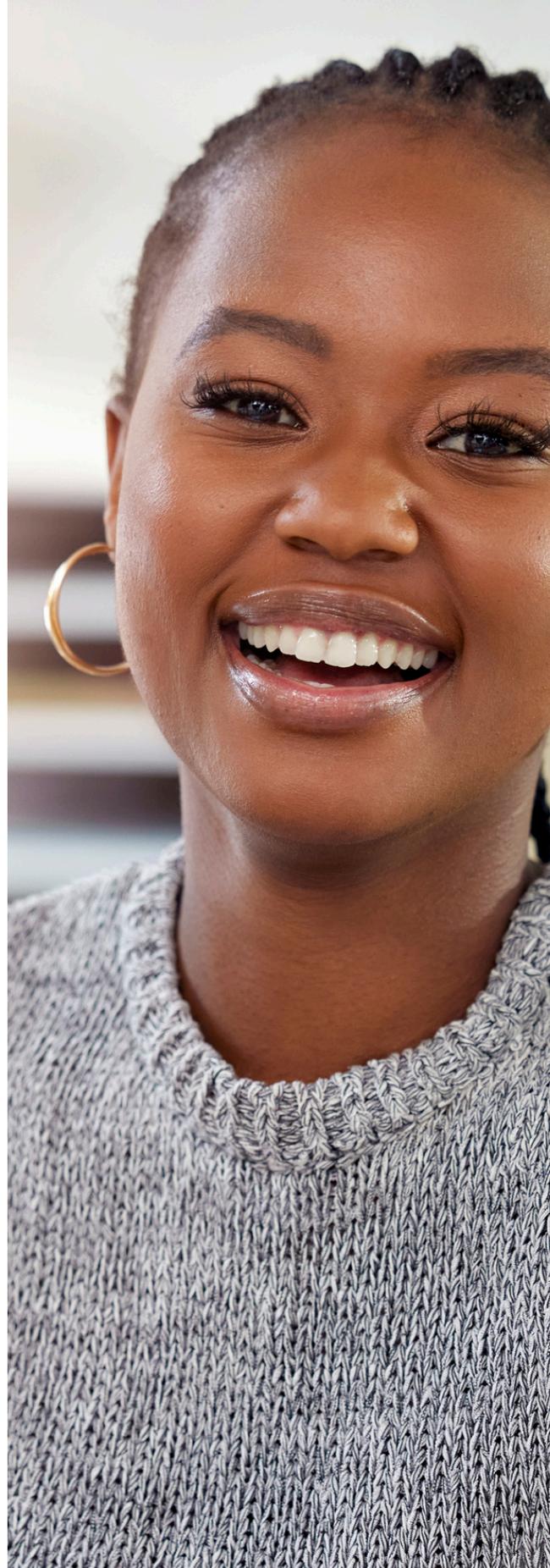
We'd love to see you again! Our Practice Management School is ideal for brushing up your skills and gaining some extra support from our coaches where you need it most.

Are there any assessments or exams to complete?

No. We've designed this program with easy, practical and supported application and implementation in mind. Our follow-up one-on-one coaching sessions will support you to take your theoretical learning and put it into practice straight away.

Is this program eligible for CPD points?

Yes! As points will vary according to the competencies you complete, please chat to CCG about the number of points your program will be eligible for.



MORE QUESTIONS?

Contact our friendly team on
07 3621 6005 or
ccgenquiries@provet.com.au

Past Attendee Reviews

“Absolutely loved my time here. Such knowledgeable speakers & presentation.”

Kate van Dalen
Greater Whitsundays Vet
Class of 2022



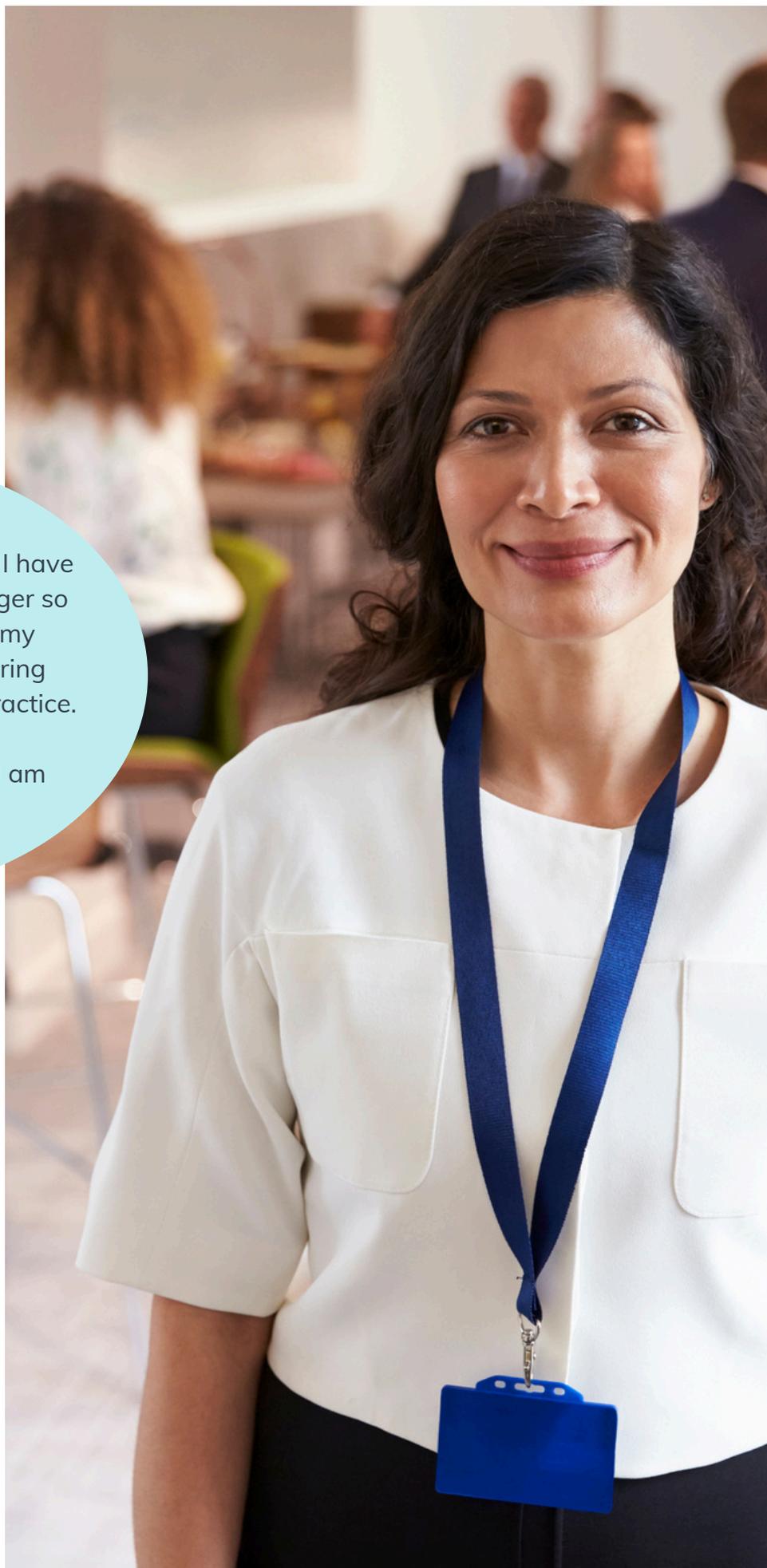
“LOVED this course so much. I have grown as a person and manager so much. I feel more confident in my ability to lead my group and bring out the best of them for our practice. I feel like I can now go back to practice and be the manager I am needed to be.”

Molly Dron
VetLove Billinudgel
Class of 2020



“The content provided and support has been exceptional. There has been so much information to digest and apply to practice.”

Nikita Lysaght
Marsden Veterinary Surgery
Class of 2020



Practice Management School 2026

Live Program Registration

Registrant 1

Surname:
Given name:
Position:
Email:
Mobile:
AVA Number (if applicable):

Registrant 2

Surname:
Given name:
Position:
Email:
Mobile:
AVA Number (if applicable):

Practice Details

Practice name and address:
Phone:
Practice Management Software currently used:

Please select your program choice:

- 4.5 Day Live Program - Brisbane | AU\$6450 per person (Early bird AU\$5700. Offer expires 30th April 2026)
- Past attendee rate (previously attended full program) | AU\$4450 per person
- Individual day rate | AU\$1950 per person (Early bird AU\$1800. Offer expires 30th April 2026)

Paying by Provet Plus Points?

I, Account Number:
ABN: authorise for Provet Plus Points to be deducted from my account for the above programs. I have confirmed with my Provet branch that my account has the required points.
Signature:

Paying by Credit Card?

I wish to pay an amount of \$ via credit card.
Invoice to be made out to

Email to ccgenquiries@provet.com.au

YOUR PRIVACY. The information you provide is collected for the purpose of processing your registration or for use in a CCG product or service. It may also be used for the related purpose of keeping you informed of upcoming CCG events and assisting us in improving and marketing our services to you. As part of the arrangement between CCG and supporting companies, CCG will issue each partnering or sponsoring company with the name of all participants and their participating practice. By submitting the registration form, your details will be added to the CCG database and used to address specific promotional material to your attention. If you do not wish to receive further information from the CCG please tick here CCG acknowledges and respects your privacy and the confidentiality of the personal information you have provided.

PLEASE NOTE OUR CANCELLATION POLICY: Cancellations received up to five working days before the Practice Management School are refundable - minus a AU\$300 service charge. Cancellations received less than five days prior to the Practice Management School and non-attendance will be considered as non-refundable.

Program proudly delivered by:



Digital Program

Access our renowned practice management training from anywhere, at your own pace. Dive into interactive live digital workshops, explore independent online learning modules, and receive personalised one-on-one coaching, all designed to provide you with a comprehensive and flexible learning experience. Whether you're a busy professional seeking flexibility or prefer the comfort of your own space, our Digital Program empowers you to gain essential skills and insights on your terms.



Engaging Online Learning

Experience the power of interactive live digital workshops, combined with flexible independent online learning. Our program is designed to keep you engaged and inspired throughout the journey.

Personalised Coaching

Get the attention you deserve with up to 3 individual coaching sessions. As you move from ideas to implementation, you can be confident that our team is there to guide, support, and keep you moving forward.

Essential Competencies

Gain mastery in 5 crucial business management areas that every successful manager needs. Whether it's strategic planning, team leadership, or financial management, we've got you covered.

Learn from the Best

Our coaches aren't just knowledgeable; they're industry leaders with real-world experience. Get insights from the very best and stay ahead of the curve.

Convenient Online Hub

Access all your program materials, content, and implementation templates at your fingertips. It's like having your own virtual business library!

Tailored Flexibility

Customise your learning journey! Join us for specific competencies or opt for the full suite – the choice is yours!

About the Digital Program



5 Essential business management competencies



4 x One-on-one coaching sessions



10 x Interactive digital workshops



Comprehensive personalised DISC Behavioural Report



5 x Self-paced online short courses



Practical action and implementation planning



This continuing education activity is eligible for 21 points



This course is approved for CPD points under the AVNAT Registration Scheme
www.avnat.org.au
Established by the VICA

The Australian Veterinary Nurse and Technician (AVNAT) Regulatory Council has allocated up to 21 AVNAT CPD points to this continuing education activity



Digital Program Overview

Competency One: Leadership Communication and Self-Awareness

- Foundational leadership principles
- Enhancing self-awareness and leadership flexibility
- Effective communication within leadership

Competency Two: Managing People, Performance and Change

- Effective performance management and coaching systems
- Facilitating difficult conversations
- Effectively managing change
- Improving employee retention

Competency Three: Marketing for Results

- Marketing to build your client base
- Marketing with social media

Competency Four: Bonding People to your Practice

- Importance of make or break moments
- Transforming a cost mindset into a value mindset
- Customer service standards to make your team shine

Competency Five: Improving Practice Profitability

- Accurate fee setting
- Effective cost management
- Practical inventory management



Competency 1:

Leadership Communication and Self-Awareness

In this first competency, we will embark on an exploration of Leadership Communication and Self-Awareness—a bedrock of effective leadership. Over the course of three insightful parts, you will delve into the essence of leadership, discover how self-awareness shapes your leadership style, and acquire essential communication techniques. This competency sets the stage for your transformation as a confident and influential leader. Join us as we uncover the art of leadership communication and the power of self-awareness to unlock your true leadership potential.

Part 1: Leadership Fundamentals (Online Course)

Join us for an enlightening journey into the foundations of effective leadership. Gain valuable insights into the crucial role of emotional intelligence in leadership. This flexible online course provides you with essential leadership skills at your own pace, setting the stage for your leadership transformation.

Part 2: Self-Awareness and Leadership Flexibility (Digital Workshop)

Discover how you're perceived as a leader and harness this awareness to refine your approach. In this dynamic digital workshop, you'll explore the intricacies of self-awareness and leadership flexibility. Prepare yourself for an engaging session that will reshape your leadership style.

Part 3: Communication in Leadership (Digital Workshop)

Effective communication is the cornerstone of successful leadership. Join us on September 19th for another insightful digital workshop where you'll master techniques to communicate for optimal outcomes, both for you and your team.

This competency is your gateway to leadership excellence, providing you with the knowledge and skills needed to lead with confidence and impact. Don't miss this opportunity to transform your leadership journey.



Competency 2:

Managing People, Performance and Change

In this second competency, we delve into the art of Managing People, Performance, and Change—a pivotal pillar of effective leadership. Across four insightful parts, you will develop coaching and performance management skills, master the art of facilitating difficult conversations, understand the theory of change management, and explore strategies for employee retention. This competency is your compass for guiding and nurturing your team, driving performance, and leading through change. Join us as we embark on a transformative journey to become a leader who inspires, empowers, and thrives in the ever-evolving landscape of veterinary practice.

Part 1: Performance Management and Coaching (Digital Workshop)

Elevate your coaching and performance management skills to empower your team's growth. Join us for a dynamic digital workshop where you'll learn to develop and motivate your team effectively.

Part 2: Facilitating Difficult Conversations with Staff (Digital Workshop)

Navigate challenging conversations with confidence. In our second digital workshop, you'll gain practical skills and tips for mastering difficult discussions with your team.

Part 3: Managing Change (Online Course)

Change is inevitable, and understanding how to manage it is crucial. Dive into the theory and practicalities of change management at your own pace with our flexible online course, designed to help you lead your team through transitions successfully.

Part 4: Employee Retention (Online Course)

Discover the secrets to building a dedicated and motivated team. Our flexible online course equips you with the tools to establish a strong foundation for lasting employment through effective recruitment, selection, and motivating induction processes.

Competency 2 is your comprehensive guide to managing people, optimising performance, and navigating change in the veterinary practice. Become a leader who inspires and thrives.



Competency 3:

Marketing for Results

In our third competency, Marketing for Results, we embark on a journey to decode the art and science of effective marketing in the veterinary industry. Across two enriching parts, you will learn how to craft a marketing plan that delivers tangible results and harness the immense potential of social media to elevate your practice's online presence. This competency is your compass for attracting and retaining clients, fostering brand growth, and achieving real-world marketing success. Join us as we navigate the dynamic landscape of veterinary marketing and chart a course towards measurable results.

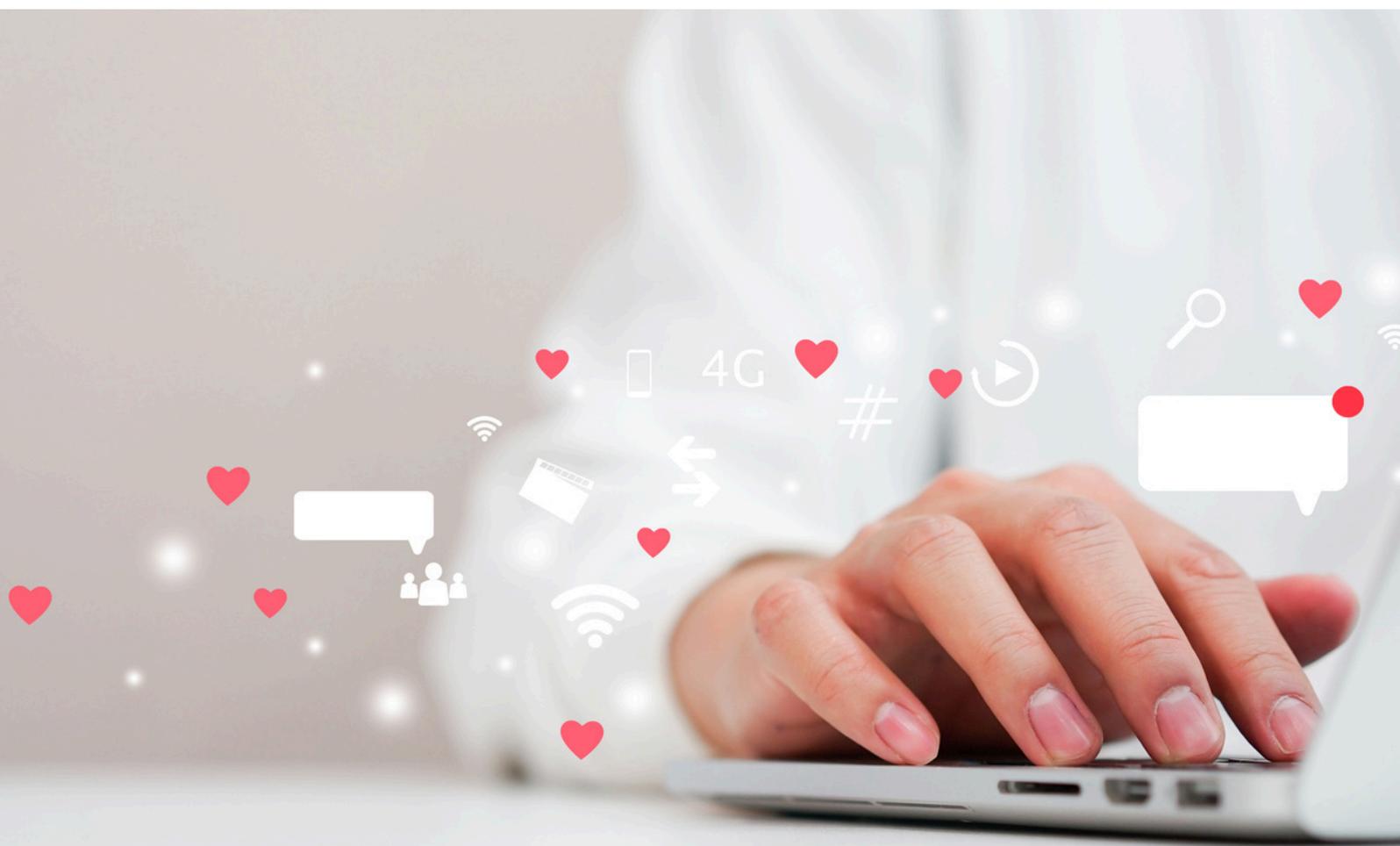
Part 1: Marketing to Build your Client Base (Digital Workshop)

Unlock the secrets of crafting a marketing plan that delivers tangible results. Join us for an engaging digital workshop where you'll learn how to create a marketing strategy that works effectively to build your client base.

Part 2: Marketing with Social Media (Digital Workshop)

Harness the power of social media to enhance your practice's online presence and engagement. Dive into the realm of social media marketing in our second digital workshop where you'll gain the skills to manage and build your social media presence strategically.

Competency 3 is your gateway to mastering marketing strategies that yield results in the veterinary industry. Enhance your practice's visibility, attract more clients, and achieve tangible marketing outcomes.



Competency 4:

Bonding People to your Practice

In our fourth competency, Bonding People to Your Practice, we explore the techniques and principles behind building enduring connections with your clients. Across three enriching parts, you will explore the key moments in your clients' journey, learn to transform a cost mindset into a value mindset, and discover the secrets to setting and maintaining high service standards across your team. This competency is your guide to creating a practice where clients return time and again, where value is paramount, and where your team consistently shines. Join us as we embark on a journey of building strong, lasting bonds with your clients and elevating your practice to new heights.

Part 1: Make or Break Moments (Digital Workshop)

Uncover the pivotal moments in your clients' journey through your practice and discover how to ensure they keep returning, time and again. Join us for this enlightening digital workshop that will reshape your approach to client relationships.

Part 2: Transforming a Cost Mindset into a Value Mindset (Online Course)

Learn how to instil value in your clients' minds, increasing their commitment to your practice. Our flexible online course equips you with the skills to shift from a cost mindset to a value mindset in the eyes of your clients.

Part 3: Standards to Make Your Team Shine (Digital Workshop)

Discover the art of creating and maintaining customer service standards that elevate your team's performance. Join us for this dynamic digital workshop, where you'll learn to ensure consistently high service delivery across your entire team.

Competency 4 is your guide to forging lasting bonds with your clients, transforming their mindset, and setting standards that make your team shine. Enhance client loyalty and elevate your practice to new heights.



Competency 5:

Improving Practice Profitability

In our fifth competency, Improving Practice Profitability, we investigate the intricacies of optimising your practice's financial health. Across three essential parts, you will explore fee setting approaches, gain insights into the true costs of business, and discover practical inventory management techniques. This competency is your pathway to not only sustaining but thriving financially. Join us as we embark on a journey of financial mastery, where profitability becomes a reality.

Part 1: Fee Setting (Online Course)

Delve into the intricacies of fee setting approaches, processes, cost types, and more. Our flexible online course, equips you with the knowledge and methods to set fees that maximise your practice's profitability.

Part 2: Cost Management (Digital Workshop)

Understand the true costs of running your veterinary practice and learn strategies to maximise profit. Join us for this enlightening digital workshop that will reshape your approach to cost management.

Part 3: Inventory Management (Digital Workshop)

Discover practical techniques for inventory management that reduce expenses and save you valuable time. Join us for this dynamic digital workshop that will transform your inventory management practices.

Competency 5 is your roadmap to enhancing practice profitability, from fee setting strategies to cost management and efficient inventory practices. Ensure your practice thrives financially.



Frequently Asked Questions

How does the program work?

Each competency incorporates pre-work, attendance at the digital workshop and / or completion of the online course (as relevant), provision of support and implementation materials, and one-on-one follow-up coaching. It's this combination of elements that provides a thorough learning experience.

Can I enroll for individual competencies?

Yes! Our program has been designed to offer you complete flexibility.

What if I can't attend the digital workshop?

No problem! Our digital workshops will be recorded and all participants sent a link to watch / re-watch the workshop. As our workshops will be interactive, we do highly recommend attendance to ensure we can support you and provide you the best learning experience as well as provide interaction with other attendees.

What if I've been to Practice Management School before?

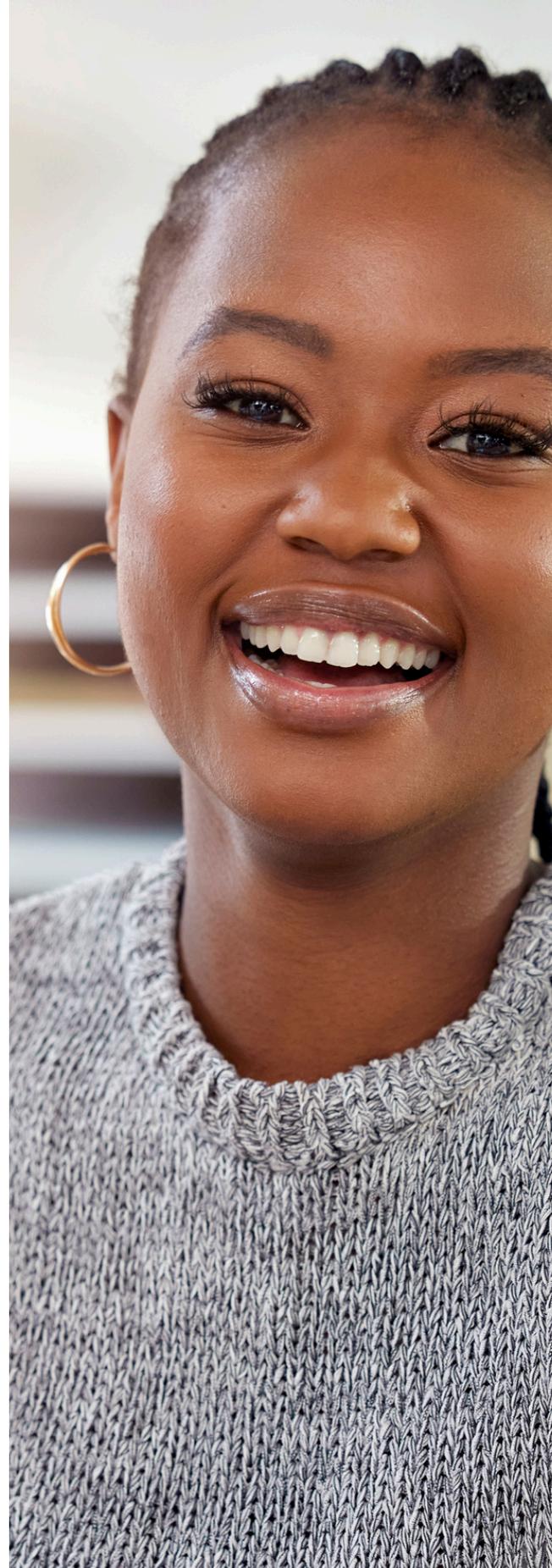
We'd love to see you again! Our Digital Practice Management School is ideal for brushing up your skills and gaining some extra support from our coaches where you need it most.

Are there any assessments or exams to complete?

No. We've designed this program with easy, practical and supported application and implementation in mind. Our follow-up one-on-one coaching sessions will support you to take your theoretical learning and put it into practice straight away.

Is this program eligible for CPD points?

Yes! As points will vary according to the competencies you complete, please chat to CCG about the number of points your program will be eligible for.



MORE QUESTIONS?

Contact our friendly team on
07 3621 6005 or
ccgenquiries@provet.com.au

Practice Management School 2026

Digital Program Registration

Registrant 1

Surname:
Given name:
Position:
Email:
Mobile:
AVA Number (if applicable):

Registrant 2

Surname:
Given name:
Position:
Email:
Mobile:
AVA Number (if applicable):

Practice Details

Practice name and address:
Phone:
Practice Management Software currently used:

Please select your program choice:

- Full Digital Practice Management School | Intake 1 Commences 26th March 2026 | AU\$4150 per person (Early bird AU\$3650 expires 13th March 2026)
- Full Digital Practice Management School | Intake 2 Commences 20th August 2026 | AU\$4150 per person (Early bird AU\$3650 expires 21st July 2026)

Or create your own program by selecting from the below individual competencies.

Please note: The Managing People, Performance & Change Competency builds on the skills within the Leadership Communication & Self-Awareness Competency. For this reason, we strongly recommend that they be completed together. Early bird finishes 1 month prior to commencement date.

- Leadership Communication & Self-Awareness | Intake 1 Commences 26th March | AU\$1150 per person (Early bird AU\$990)
- Leadership Communication & Self-Awareness | Intake 2 Commences 20th August | AU\$1150 per person (Early bird AU\$990)
- Managing People, Performance & Change | Intake 1 Commences 23rd April | AU\$1150 per person (Early bird AU\$990)
- Managing People, Performance & Change | Intake 2 Commences 24th September | AU\$1150 per person (Early bird AU\$990)
- Marketing for Results | Intake 1 Commences 14th May | AU\$1100 per person (Early bird AU\$990)
- Marketing for Results | Intake 2 Commences 22nd October | AU\$1100 per person (Early bird AU\$990)
- Bonding People to your Practice | Intake 1 Commences 4th June & 2nd July | AU\$1150 per person (Early bird AU\$990)
- Bonding People to your Practice | Intake 2 Commences 12th & 26th November | AU\$1150 per person (Early bird AU\$990)
- Improving Practice Profitability | Intake 1 Commences 30th July | AU\$1150 per person (Early bird AU\$990)
- Improving Practice Profitability | Intake 2 Commences 3rd December | AU\$1150 per person (Early bird AU\$990)

Paying by Provet Plus Points?

I, Account Number:
ABN: authorise for Provet Plus Points to be deducted from my account for the above programs. I have confirmed with my Provet branch that my account has the required points.
Signature:

Paying by Credit Card?

I wish to pay an amount of \$ via credit card.
Invoice to be made out to

Email to ccgenquiries@provet.com.au

YOUR PRIVACY. The information you provide is collected for the purpose of processing your registration or for use in a CCG product or service. It may also be used for the related purpose of keeping you informed of upcoming CCG events and assisting us in improving and marketing our services to you. As part of the arrangement between CCG and supporting companies, CCG will issue each partnering or sponsoring company with the name of all participants and their participating practice. By submitting the registration form, your details will be added to the CCG database and used to address specific promotional material to your attention. If you do not wish to receive further information from the CCG please tick here CCG acknowledges and respects your privacy and the confidentiality of the personal information you have provided.

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Program proudly delivered by:





Find out more:



+61 7 3621 6005



www.facebook.com/CramptonConsult



CCGEnquiries@provet.com.au



www.ProvetCCG.com.au/PMSchool